Warranty Statement

Performance Radiator warrants the products to be free from defects in materials and workmanship

These warranties cover any parts furnished from Performance Radiator, but do not include labor of any kind or materials not furnished by the manufacturer or any such labor and materials.

These warranties do not apply to any products which shall have been repaired or altered outside the factory in any way so as, in the judgment of Performance Radiator, to affect stability, nor which have been subject to misuse, negligence, or operating conditions in excess of those for which such products were designed. Radiator failure subsequent to failure of any other cooling system components or mechanical damage is specifically excluded from warranty. These warranties do not cover the effects of physical or chemical properties of water or steam or other liquids or gases used in these products.

These warranties are extended to and enforceable by only the first purchaser at retail. Purchase receipt must be presented with all claims.

Performance Radiator's obligations under these warranties is limited to repairs or replacement at the place of purchase of any part or parts which, within the warranty period, are determined by Performance Radiator to be defective. All parts submitted for warranty consideration must be returned with all transportation expenses prepaid. Performance Radiator has no obligation for reimbursement for any labor or material charges for replacement, removal, or installation of parts, adjustments, or any other work done.

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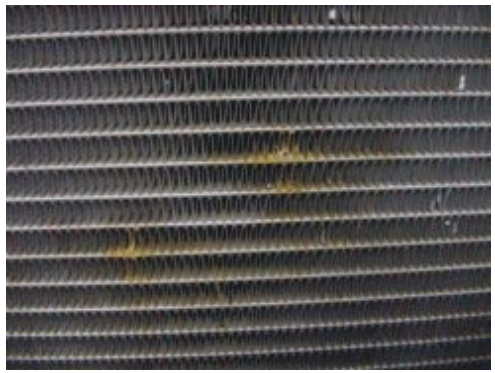
WARRANTY WRECKERS

What you need to know about Aluminum Radiators

Aluminum radiators are the best and worst thing to happen to the radiator business since the advent of the complete radiator. However, manufacturers and distributors of aluminum radiators, including Performance Radiator, are faced with a growing problem of installer negligience and installer ignorance that have led to an explosion in the number of warranty claims. Its our responsibility to educate installers on the unique properties of aluminum cores and their unique servicing requirements. Following are a few very important common failures that are not related to manufacturer defect and therefore not covered under warranty. Educate your installers!



· Corrosion

Believe it or not, anything short of a 50/50 mix of good coolant and distilled water is a recipe for accelerated internal corrosion. We call it the coolant cocktail effect. Tap water, dirty water, spring water, recycled anitfreeze or water with high trace elements of minerals will create problems for aluminum radiators not normally recognized in copper cores.

· Improper Flush

Aluminum radiators require a thorough flush of the radiator, engine block, overflow tank and heater core. Failure to do so leads to the mixing of coolants and contaminants creating a deadly coolant cocktail.

· Electrolysis

Electrolysis is the systematic removal of the protective layer on the inside of the radiator tubes due to improper vehicle grounding. Electrical grounding problems can stem from poor installation of aftermarket accessories or uncorrected vehicle collision damages.

Be the Professional - we are in business to service our customers, part of that is making sure they understand the challenges and the other part is to make a profit. We have a choice, sell the complete job and maximize your profits or just sell them a part and wait for problems.

Education is the Key!

We can't emphasize enough the need to educate installers on the unique properties of aluminum radiators. Failure to do so only creates an undue increase in the number of warranty claims that are the responsibility of the installer and not the distributor or manufacturer. Proper flush at installation, a 50/50 mix of distilled water and a new vehicle approved coolant, along with the right education make for long-lasting aluminum radiators and fewer warranty claims.

For more information about this topic or any other questions please contact us at 800.522.2446 ext 124.